## PMBR Membership Process: Including Staff Communications

## Adult Membership Process

Complete these seven easy steps:

 <u>Complete our online application form</u>. After receiving your application, the Membership team will lead you through the rest of the steps. Watch for an email in the following 24-48 hours with next steps.
Read ORIENTATION TO GUIDING

3) Schedule a phone INTERVIEW

4) Provide three REFERENCES

5) Provide a valid PRC (You will be sent a link to apply for a PRC at no cost to you if you do not already have one that meets Girl Guides of Canada standards)

6) Discuss your VOLUNTEER PLACEMENT with the Community Planning Coordinator or pay the National registration fee.

7) If you are working with girls complete mandatory SAFE GUIDE TRAINING within 6 months of submitting your application

Please see below for the communications for each stage of the application process (note number 4 and 5 are explained as a pairing):

- 1) Complete Online Application Form
  - a. Next day triggered email
    - i. Outlines how to book an interview, timeline for PRC and References, Welcome Meeting (see <u>Appendix A</u>)
  - b. 1<sup>st</sup> Monday after application received, triggered email
    - i. Training and Resources email (see Appendix B)
- 2) Read Orientation to Guiding
  - a. Welcome email recommending Orientation to Guiding be completed prior to phone interview (see <u>Appendix A</u>)
  - b. If all pieces of screening except Orientation to Guiding completed, weekly triggered email reminder set up (see <u>Appendix C</u>).
- 3) Schedule a Phone Interview
  - a. Weekly emails sent by Screening Coordinator to remind Potential Members to book their interviews (see <u>Appendix A</u> and <u>Appendix D</u>)
  - b. During phone interview, summary of upcoming steps provided (see Appendix E)
- 4) Provide 3 References
- 5) Provide a valid PRC
  - a. Daily BackCheck invitations sent to individuals who have completed interview day before
  - b. If no action taken five days after invitation sent, BackCheck sends reminder; after 10 days, 20 days and 30 days, email sent to PMBR (see <u>Appendix F</u>)
  - c. If PRC invitation is accepted but references are not completed, weekly email sent to PMBR to encourage references to respond (<u>Appendix G</u>)
- 6) Discussing Volunteer Placement
  - a. When screening is completed and PMBR becomes a Member, triggered email from Provincial Commissioner sent on the following day (see <u>Appendix H</u>)
  - b. Brief discussion of this step included during phone interview (see Appendix E)
- 7) Safe Guide Training

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- a. Information on training formats available in Training and Resources email (see <u>Appendix</u> <u>B</u>)
- b. Discussion about training and timeline requirements during phone interview (see <u>Appendix E</u>)

Final Note: During the phone interview (<u>Appendix E</u>), we do outline that the screening process needs to be completed within 4 months. If not, PMBR is cancelled and receives a final communication from the Provincial Commissioner, a cancellation letter (see <u>Appendix I</u>).

If all above screening is complete within required timelines, PMBR is flipped to MBR overnight, and sent an email from their Community Planning Coordinator (see <u>Appendix J</u>). The member process outlined below is then followed.

