

Instructions:

- Attach additional information as needed
- Have on hand at all activities
- Include with your submitted forms for activity assessment
- Ensure all supervisors are aware of the contents of this plan prior to the event

Unit: 1st Layer Cake Guide Unit	Today's Date:
Unit meeting/ Activity/event/camp: Camp Skills Day	Date(s) of activity:

At the activity, attach to your emergency response information:

A list of participants

Schedule of activities or itinerary

Emergency Planning Information

The Emergency Response Guidelines (found in the Safe Guide Appendix H) include general procedures for managing issues related to missing persons, intruders, evacuations, medical emergencies and parent/guardian late for pick-ups. Use these guidelines as you create your own specific response plan details below.

Situation	Procedure to follow
Missing Person (e.g. Who will do buddy check? Special search locations; timeframe for reporting etc.)	<p>Samantha to determine who exactly is missing using buddy check in. A search will be organized by the Mary Jane with the assistance of other nearby adults. The rest of the girls will remain at the site/muster area with Patty.</p> <p>Determine the time and place where the person(s) was last seen.</p> <p>Check the site and surroundings, focusing on areas where the person is most likely to be.</p> <p>The police and/or search and rescue will be contacted if the person is not located after reasonable amount of time (max 1/2hr urban) Notify parents/guardians and BC GGC Emergency number if required.</p>
Evacuation (e.g. reasons to evacuate, meeting place; who will support group? etc.)	<p>Consider reasons you may need to evacuate – fire, severe weather, severe injury, wide-spread illness. Pre determine an all-clear signal or system for communicating when it is safe to return to the site. (Whistle, cell phone)</p> <p>Evacuations:</p> <ul style="list-style-type: none"> •Define a meeting place to go to outside of the danger area – inform the group of this location (tent site parking or Kopje Park North of Camp Arbuckle if have to evacuate off of property) •Determine a means of transportation if leaving the site (foot or car) •If possible, conduct a buddy check-in and head count before leaving the site •Mary Jane will take attendance with assistance of all supervisors. Samantha will bring the Health forms and first aid kit. Mary Jane will provide further instruction •Reconfirm the all-clear signal or system for communicating when it is safe to return to the site •Reassure participants and attend to their needs •Monitor the situation for changing or threatening conditions

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	<p>Earthquake (All locations): Use Duck, Cover, Hold within the immediate area underneath solid protection or in small groups hug a tree trunk until shaking has stopped for several minutes. Remain on site/at location unless it is apparent that the structure/area is unsound until safe to move</p> <p>Evacuation: Fire at Site, (Note: Fire travels up hill) Guider who discovers the fire that cannot be put out easily or is spreading, Mary Jane will immediately call 911 and inform the building owner. Vacate the site. NOTE: if the fire grows a broader evacuation is needed. Exit the site to a safe location leaving the access clear for emergency vehicles. Samatha will be in charge of taking the health form and First Aid kit with them. All participants to remain at the gathering point until firefighting personnel have advised it is safe to move.</p> <p>Massive Storm: (high winds, power outage, heavy rain or snow etc...) Mary Jane to move participants to safe location with Samatha bringing the health forms and First Aid kit. When at site we will monitor weather and evacuation plans will be put in place if necessary.</p> <p>*for all situations, update home contact or GGC emergency number when safe to do so.</p>
<p>Intruder (person, animal) (e.g. note safe place; who will lock doors: etc.)</p>	<p>Person: If Intruder is on the grounds, have all girls go to flag pole, from a distance Patty to ask the person if you can help them and point out that they are on Private Property and that you would like them to leave. If the intruder is persistent or threatening, alert others that there is an emergency. Patty will advise the girls that there is a human intruder on the property, indicating last known location. If person in not cooperating contact Police (911). Remove girls into a building/location when possible and go into lockdown. Conduct a headcount.</p> <p>When possible go into lockdown before the person enters the building/space</p> <p>Lockdown area/facility/room – lock and barricade doors when possible, keep the group out of sight and from making any noise.</p> <p>If possible, without alerting the intruder, communicate with others in other activity areas of the potential threat.</p> <p>Note identifying features and threatening actions of an intruder</p> <p>Contact the police and report the situation</p> <p>Conduct a headcount</p> <p>Be prepared to remain in a lockdown situation for a substantial period of time</p> <p>After the removal of the intruder, Mary Jane will advise that the situation has been resolved and remind Girls to be alert and to report any unusual visitors/activities for further action.</p> <p>Animal/Aggressive Dog</p> <p>Advise everyone that there is a big animal on the in our location, indicating last known location. Alert others that there is an emergency.</p>

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	<p>Implement on-site plan for safety of the girls by moving to safer location</p> <p>Remain alert to any sightings.</p> <p>If the animal is persistent or threatening relay this to others nearby and contact Dangerous Wildlife.</p> <p>If appropriate, after consultation with the staff, move girls to indoor locations.</p> <p>RG will monitor the situation so that appropriate plans can be made to continue at that location or to move onto the next activity in a different location</p>
<p>Traumatic/medical emergency (e.g. who will call 911? who will support others? who will guide EMS to location?)</p>	<p>Samantha will take charge and ask for additional help if needed. 911 will be called by Mary Jane, they will give directions to EMS. Samantha will attend to the injured person. Patty will take charge of the rest of the girls and moved them away from the situation.</p> <ul style="list-style-type: none"> •Mary Jane, or a pair of girls will be sent to meet the emergency response crew responding and lead them to the patient •Assist the first responders as directed and keep the other participants calm. •Contact the BC Provincial Emergency number •Contact the family if necessary after speaking with the provincial office •Determine the best course of action for the group <p>*Send a guider with the injured/EMS if able to</p> <p>*Minor medical needs will be addressed by Samantha. This includes treatment, completing of appropriate forms and follow up where required. Samantha is responsible for having first aid kit, forms and health forms at camp</p>
<p>Parent does not arrive to pick-up a child (e.g. use contact info on health form, what number to leave if no answer; who will look after them)</p>	<p>Mary Jane to Call parent/guardian and emergency contacts if needed check SG2 & ePACT/H1.</p> <ul style="list-style-type: none"> * If parents/guardians answer ask permission to have child go with another parent/guardian/guider (wear mask re covid19) •If no answer, arrange for her to travel with a screened volunteer after leaving messages for parents at all contact numbers. Avoid one-on-one situations. If possible, continue calling during travel. <p>*Guider to complete INS.01</p>
<p>Suspected or confirmed COVID-19 (e.g. where will you isolate the person? Use contact info on health form to contact guardian, who will provide care)</p>	<p>All girls and Guiders must complete the COVID-19 screening before attending any GGC event. If a girl or Guider is experiencing any symptoms, they should not attend and should contact their local public health department. If someone begins to present symptoms they should be physically distanced from the rest of the group and be given a non-medical mask to wear, if not already wearing one. Anyone with symptoms should return home as soon as possible and contact their local public health department (811) for further direction. All first aid providers should wear a non-medical mask.</p> <p>Follow the Return to In-Person Guiding document, including the requirements of the stage we are in based on our health authority (IE hand</p>

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	<p>washing, wearing masks, social distancing, outside activities, minimize sharing items)</p> <p>Suspected case – call parent to pick up ASAP. Have girl remain in separate space from the rest. Be respectful.</p> <p>An incident report must be completed if a girl, Guider or volunteer is sent home because they are experiencing COVID-19 symptoms or if a girl, Guider or volunteer, or a person living in the same household as a girl, Guider or volunteer, reports that they have tested positive and they were present at an activity in the last 14 days.</p>
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Other Emergency Planning Situations

For example, roadside emergencies (bus/car breakdown or accident), water related emergencies, steps for providing assistance to participants who have a disability based on their needs and discussions with the individual or her caregivers.

	<p>While cooking over the campfire, review safety guidelines including the girls will be instructed to remove scarves and any dangling pieces of clothing and tie up hair. no reaching across fire, no flinging marshmallows, no rambunctious play near the fire.</p> <p>Molly has anaphylactic allergy to nuts.</p> <p>In the event of an anaphylactic reaction, an epi-pen will be administered by the girl, with or without assistance from one of the Guiders. She will then be driven to the hospital in Kelowna by Mary Jane for follow-up care (~20 minutes).</p> <ul style="list-style-type: none"> o Bring the H.3 & INS.01 o Directions to the hospital are in the file folder of paperwork. o Call the parents to update them on the situation. Decide on a course of action in conjunction with the medical staff and parents. <p>Signs of hypothermia: Note The victim is generally not able to notice his or her own condition.</p> <p>Mild Hypothermia</p> <ul style="list-style-type: none"> - shivering may begin. -Cold sensation, goose bumps, unable to perform complex tasks with hands, shivering can be mild to severe, hands numb. <p>Moderate Hypothermia</p> <ul style="list-style-type: none"> -Shivering, intense, muscles incoordination becomes apparent, movements slow and laboured, stumbling pace, mild confusion, may appear alert. Use sobriety test, if unable to walk a 9 meter (30 foot) straight line, the person is hypothermic. - Violent shivering persists, difficulty speaking, sluggish thinking, amnesia starts to appear, gross muscle movements sluggish, unable to use hands, stumbles frequently, difficulty speaking, signs of depression, withdrawn.
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First aid for hypothermia includes the following steps:

- Seek medical help immediately. Hypothermia is a medical emergency.
- Ensure that wet clothing is removed.
- Place the victim between blankets (or towels, newspaper, etc.) so the body temperature can rise gradually. Body-to-body contact can help warm the victim's temperature slowly. Be sure to cover the person's head.
- Give warm, sweet (caffeine-free, nonalcoholic) drinks unless the victim is rapidly losing consciousness, unconscious, or convulsing.
- Quickly transport the victim to an emergency medical facility.
- Do not attempt to rewarm the victim on a site (e.g., do not use hot water bottles or electric blankets).
- Perform CPR (cardiopulmonary resuscitation) if the victim stops breathing. Continue to provide CPR until medical aid is available. Hypothermia victims that have appeared dead have been successfully resuscitated

Canoe Issue on Water.

Check weather forecast prior to going out. Put safety first and do not go out in any if conditions are unsafe. Prior to going out on water, go over basic strokes and safety instructions with group. Throw lines will be demonstrated, but each participant will not try as this would require additional sanitization which could result in breakdown of the equipment. Prior to throw bags and bailers being touched and placed in canoes by facilitator or her designate hand sanitizing will be done. Discuss paddle, whistle and voice commands we will be using. (eg 3 quick, sharp whistles paddle for nearest shoreline; 2 whistles group up and listen to lead for voice directions). In the event that strong winds kick up and the group canoeing is unable to safely continue back to camp paddle to shore and pull canoes up. Walk back to Camp Arbuckle spaced 6 feet apart and wearing face masks as the canoe route will take us along the shoreline and will not be more than 1 to 2 km from camp at any time. Once weather/winds have cleared return for canoes, or have a more experienced group of paddlers return for canoes.

Prior to getting into the canoe paddlers will be required to sanitize and paddles will be sanitized as well. All participants will be strongly encouraged to bring own life jackets to ensure no sharing and safer covid practices. For those that do not have a life jacket one will be provided. It is my hope that no life jacket will need to be worn by more then one participant, however if this does happen they will be sanitized/washed with soap and water between uses. The preferred method of doing this is that each life jacket will be able to be left unused for a minimum of 72 hours between uses.

In the event of an overturned or swamped canoe, proceed with appropriate rescue procedures. (canoe over canoe rescue, etc). The facilitator will take the lead on rescue and boat 'y' (as designated at each session) will direct the other canoes to maintain a safe distance from rescue operation or head to shore as indicated by conditions.

Resource	Contact Number(s)		Specific instructions for communicating:
EMS ambulance	911	Other:	

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Fire		Other:	
Police		Other:	
Commissioner or ACL	Donna Blue: 250.654.3289		
Home Contact Person			
Provincial emergency contact for GGC	BC GGC Emergency #1-888-884-2711		
Facility/Site			
Poison Control	1-800-567-8911		
Public Health Unit	811		
Kelowna Hospital	2268 Pandosy St, Kelowna, BC V1Y 1T2 (250) 862-4000		
Mary Jane Cell Samantha Cell	250-123-4826 250-123-9804		

Making an Emergency Call

When making an emergency call

- Stay calm
- Review what you want to say before making the call
- Take a deep breath
- Speak slowly and clearly
- Follow the script as much as possible
- Don't hang up until told to

Before making the call for help, make sure you have the following information:

Location...	Our 911 civic address/emergency locator #: (or nearest civic address) is: 14750 Carrs Landing Rd. Lake Country BC. V4V 1C5
	The location of the group is (nearest landmark):
	Lat/Long or UTM coordinates: (as applicable for wilderness situation)
Resources Requested...	We need assistance from _____ (EMS/fire/police/rescue/other). List specific needs:

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Situation...	Description of Problem: Number of people injured, missing or needing help: Condition of victim(s):
Our plan...	We have taken the following actions: We are planning to do the following:
My contact info is...	My name is _____. I am with a Girl Guide group. My phone number is _____ (phone/cell)

Call made to: <input type="checkbox"/> 911 <input type="checkbox"/> Other: _____	
Time of call: _____	Call made by: _____
Person spoken to: _____	

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Serious Incident Management

A **serious incident** is defined as an incident that may require urgent response or outside support and may or may not impact the ability of GGC to operate. There are two types of serious incidents 1) an **emergency** and 2) a **crisis**.

An **emergency** is a serious incident that falls within the scope of the organization's resources to respond to. It does not threaten GGC's ability to operate. **Emergencies** can involve any of the following:

- A situation which requires assistance from authorities (fire, police, ambulance, etc.)
- Participants who are emotionally and/or psychologically distressed
- Behaviour that severely impacts other people
- Serious illness or injury (threat to life of limb)

A **crisis** is an event that is, or has the potential to be, a turning point in the organization. A crisis may overwhelm the organization's available staff and resources and impact its ability to operate.

Examples of crisis may include:

- A fatality during a GGC activity or at a GGC-owned or operated site
- A multiple injury or illness incident during GGC activity or at GGC-owned or operated site
- Any incident which would have future negligence and/or criminal repercussions
- Any significant vehicle incident-
- A missing girl or adult (who is not located after preliminary search as outlined in Safe Guide)
- An active shooter
- A natural disaster such as a flood, forest fire, earthquake, ice storm, etc.

Communications Plan Guidelines

A Communications Plan is the written set of instructions to follow for contacting emergency agencies, GGC authorities and parents/caregivers in the event of a serious incident and is incorporated into your Emergency and Crisis Response Plan (SG.4). The plan covers a number of functions that need to occur to smoothly manage serious incident communications.

Communication during an Emergency

For most emergency situations, the communications pattern in an emergency would look something like this:

1. The Responsible Guider or Substitute Group Leader contacts:
 - EMS and/or other local authorities, when necessary
 - Group members (to provide reassurance)
 - Home Contact Person (if applicable to your activity)
1. Home Contact Person (where applicable) or Responsible Guider makes initial contact with parent(s)/guardian(s) to provide current status report and next steps.
2. After dealing with immediate needs, Responsible Guider or another group leader may contact parent(s)/guardian(s) personally to discuss further details, answer questions and problem solve where applicable.
3. Once the situation is over the Responsible Guider notifies GGC Authorities as per the Incident Reporting guidelines in Safe Guide (Form: INS.01).

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Communication during a Crisis

The National Office will manage the communication of a crisis with members, their families and media. Only those individuals authorized to do so will speak publicly or with the media on behalf of the organization.

What to do in a crisis situation:

1. The Responsible Guider or Substitute Group Leader contacts:
 - EMS and/or other local authorities, when necessary
 - Ask for assistance from EMS in contacting parents/guardians of injured member
 - Group members (to provide reassurance)
 - Home Contact Person (if applicable to your activity)
2. Notify the Provincial Commissioner. Check your provincial office or website for the emergency contact number. Or ask your District Commissioner/ACL to help you reach her.
3. Provide the Provincial Commissioner with details of the incident. Use the script with the Emergency and Crisis Response Plan (SG.4) as a guide. She will inform and follow up with the appropriate national contacts.
4. Do not talk to the media.
5. Notify all participants that they must not use cell phones or send electronic messages to friends and family.
6. The appropriate person to contact the parent(s)/guardian(s) and others as necessary will depend on specific circumstances and will be determined at the national level.
7. Any media inquiries received by GGC members must be referred immediately to the national office. An appropriate response to the media would be:

“I’m sorry, our policy is for all media inquiries to go through the national office. Please contact them and the appropriate person will respond to you as soon as they are available. The phone number is (416) 487-5281.”