



How to sell cookies safely

For details on the current stage for your unit's region, visit the [Safety Protocol Stage Chart](#) regularly.

Online Cookie Sales (All Stages)

- Parents/guardians are expected to assist and supervise their Spark, Brownie, Guide or Pathfinder with online cookie sales.
- Girls should not use social media platforms by themselves if they do not meet the eligibility requirements. For example, you must be 13 to use Facebook so a parent/guardian should be posting on the girl's behalf.
- Only interact with people you know on social media. Don't approach strangers in the hopes of selling more cookies.
- Social media posts should not be public, only your friends/connections should be able to see them. Make sure to check your privacy settings before sharing anything.
- Make sure that you don't share any personal contact information in your cookie selling posts. This includes your name, address and phone number. All your posts should direct people to your official cookie selling page.
- Direct people to your official cookie selling page, don't conduct transactions through a private message.
- Never agree to meet up with strangers from the internet.

Door to Door Selling (All Stages)

- Physical distancing must be practiced.
- Step back from the door after knocking or ringing the doorbell.
- Contactless pick up/drop off should be practiced when possible.
- Place the cookies down on the ground and stand back
- Place an open-mouth container on the ground and allow customers to place the money in the container
- Girls/Guiders are not able to provide change.
- Masks must be worn during in-person cookie sales unless otherwise stated in the Return to In-Person Guiding protocols.
- Girls and Guiders should never be discouraged from wearing masks
- Hands must be cleaned or sanitized after ringing doorbell, knocking on a door, etc.
- Money must be left in the collection container for a minimum of 3 days before being touched or counted.
- If choosing to sell door-to-door it is recommended flyers be distributed prior to the selling event. The flyers should contain information about the date/time of the selling, what physical distancing measures will be in place and the direction that only exact change will be accepted.





Group Sales - Outdoor 2, 3 and Indoor Stages

- Group sales must be outdoors for Outdoor 2 and 3.
- Stores should be made aware of GGC's Return to In Person Guiding Protocols.
- Preference should be given to stores that are able to accommodate outdoor sales or a sales area where there is good air flow such as by doors.
- Physical distancing must be practiced.
- Strong hand hygiene must be practiced, and hand sanitizer should be available for girls and Guiders to use.
- Masks must be worn during in-person cookie sales unless otherwise stated in the Return to In-Person Guiding protocols.
- Girls and Guiders must follow the store's mask policies even if it is stricter than GGC's Return to In-Person Guiding protocols.
- Contactless pick up/drop off should be practiced when possible.
- Place the cookies down on table and step back
- Have the customer place the money in an open mouth contained rather taking it from their hand
- Exact change is strongly encouraged
- Money must be left in the collection container for a minimum of 3 days before being touched or counted.

Arranging Drop Offs & Pick-Ups (All Stages)

- Physical distancing must be practiced between all parties.
- Masks must be worn unless otherwise stated in the Return to In-Person Guiding protocols.
- Strong hand hygiene must be practiced before and after exchanging cases of cookies.
- If cookies are being dropped off, ensure location is secure and dry so cookies are not damaged.

